As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated be low next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Method and Apparatus for Building Communication Between Agent Desktop Scripting Applications and an Outbound Call Software Suite Within a Telecommunications Center

| | thod and Appara | tus for Building C | ommunication Between Agent |
|---|--|---|--|
| Desktop Scripting Applications and an Outb | ound Call Softwa | are Suite Within a | Telecommunications Center |
| the specification of which (check one) is atta was f Applie and w (If | ached hereto. Iled on: <u>I1/29/200</u> cation Serial No. <u>!</u> vas amended on _ applicable) | <u>1</u> 09/998,767 —— | |
| I hereby state that I have reviewed and understo | | | |
| claims, as amended by any amendment referred material to the examination of this application is | | | |
| the case that the present application is a continumaterial information as defined in 37 CFR s 1.5 application and the filing date of the present application and the filing date of the present applications for below any foreign applications for below any foreign application for patent or investigation of the application on which priority is claim | 6(a) which becam plication. I hereby patent or invento ntor's certificate h | e available betweer claim foreign prior or's certificate listed | n the filing date of the prior rity benefits under Title 35, United below and have also identified |
| Prior Foreign Application(s) | | | |
| | (Number) | (Country) | (Day/Month/Year Filed) |
| | (Number) | | |
| | (Number) (Number) d States Codes, 1: of the claims of the first paragraph of the distribution of the claims of the | (Country) 20 and 119 of any Unis application is no f Title 35, United Stode of Federal Regu | (Day/Month/Year Filed) Inited States application(s) listed at disclosed in the prior United tates Code, s112, I acknowledge lations, s156(a) which occurred |

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (List name and registration number)

Name: Donald R. Boys

Reg. No. 35,074

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I hereby declare that all state. It is made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

| Full name of sole or first inventor: <u>Vadim Zyarko</u> | |
|---|---|
| 1st inventor's signature: | Dated: <u></u> Dated: <u></u> 03/04/2co |
| Residence: 1440 Creekside Dr., #42 Walnut Creek, CA 94596 Citizenship: Russia | |
| Post Office Address: Same | |
| Full name of 2nd joint inventor, if any: Oleksiy Kolomoyskyy | |
| -0- | |
| 2nd inventor's signature | Dated: <u>03/54/2062</u> |
| Residence: 140 Natalie Dr., Moraga, CA 94556 Citizenship: Ukraine | · |
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| Full name of 3rd joint inventor, if any: Stanislav Zgardovski | |
| 3rd inventor's signature: | Dated: <u>03/04/2002</u> |
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Declaration and Power of Attorney 5074- Page 2